

## **Feedback**

## **Key principles**

Feedback is provided to applicants who have been unsuccessful in obtaining an offer of a place on a course or program to which they have applied.

Providing feedback helps applicants, by:

- Providing further detail about why their application was unsuccessful;
- Allowing applicants to better prepare for future applications;
- Provides closure to their application.

Features of good practice in providing feedback are:

- To give clear reasons why an application was unsuccessful;
- To provide feedback in clear and concise language that can be understood immediately

## Requesting feedback

Any requests for feedback should be made in writing or via email within 60 days of communication of the unsuccessful decision. A response will be given within 10 working days.

Email addresses to obtain feedback are:

For Undergraduate courses: <a href="mailto:admissions@le.ac.uk">admissions@le.ac.uk</a>

For Postgraduate Taught courses: pgadmissions@le.ac.uk

For Postgraduate Research: pgradmissions@le.ac.uk